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問題集

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Exam : **MB7-846**

Title : NAV 2009 Relationship Management

Version : Demo

1.What must you set up in Relationship Management to synchronize customers, vendors, and bank accounts with contacts?
A. Interaction IDs
B. Duplicates
C. Inheritance codes
D. Business relation codes
Answer: D

2.Which of the following activities in Microsoft Dynamics NAV 2009 can be automatically recorded as an interaction?
A. Creating a finance charge memo
B. Archiving a sales order
C. Posting a purchase order
D. Printing a purchase receipt
Answer: D

3.What must you set up in the Interaction Template Setup window for the program to automatically log outgoing phone calls you make as an interaction?
A. Synchronization with customers and vendors
B. Interaction template code
C. Logging user ID
D. Correspondence type
Answer: B

4.You are a sales manager for a company that has just upgraded to Microsoft Dynamics NAV 2009. You are setting up Relationship Management and need to set up e‐mail logging to trace your e‐mail messages with contacts, customers, and vendors. Where can you define all of the e‐mail logging setup options?
A. Role Center
B. Marketing Setup window in the RoleTailored client
C. Marketing Setup window in the Classic client
D. Interaction Template Setup window in the Classic or RoleTailored client
Answer: C

5.Which of the following Relationship Management entities are processed by the program when you search for a contact using the Contact Search feature? Choose the 3 that apply.
A. Contacts
B. Campaigns
C. To‐dos
D. Comments
Answer: A, C, D